Tap & Go - "Extra 1% spending rebate in Clubpoints" Promotion Terms and Conditions ("Promotion")

- 1. The Promotion starts from 16 April 2023 until 31 March 2025 ("**Promotion Period**"). The Club and Tap & Go may change the dates of the Promotion Period at any time in our absolute discretion.
- 2. In order to be eligible for below Offer, you must be a member of The Club ("**The Club Member**"), a loyalty programme ("The Club Membership Programme") operated by Club HKT Limited ("**The Club**") and must login to your The Club membership account before completing an Eligible Transaction (defined below).
- 3. The Club Member who uses Tap & Go Payment Service ("Tap & Go") as the payment method on the checkout page of The Club's Shopping & Rewards website (https://www.theclub.com.hk/shopping/en/discovery-page.html), and scan a dedicated QR code with Tap & Go or complete the transaction via The Club App by selecting the Tap & Go button at checkout ("Eligible Transaction"), can earn an extra 1%^ spending rebate in Clubpoints ("Tap & Go The Club Clubpoints Rebate") for every net value of each purchase in addition to the regular 2%^ spending rebate in Clubpoints that are earned through The Club Membership Programme to be provided by The Club (subject to the terms and conditions of The Club's Shopping & Rewards platform available at https://shop.theclub.com.hk/terms-and-conditions) ("Offer").
- 4. Net value of each purchase excludes any invalid, canceled, refunded, returned and/or exchanged purchases, and excludes the amount deducted by using "Spend Less with Clubpoints" function, The Club Gift Card or Club Travel e-cash voucher, purchase of The Club cash voucher or Club Travel e-cash voucher, rebate, other discount offer and shipping fee.
- 5. There is no maximum rebate cap of the Offer. Minimum amount to enjoy the Offer is HK\$10 net value upon a single Eligible Transaction.
- 6. The calculated amount of Tap & Go The Club Clubpoints Rebate of each Eligible Transaction will be rounded up to the next whole number.
- 7. Tap & Go shall not be responsible or liable for any matter related to the products or services solely provided by The Club including the handling, usage or redemption of Clubpoints once the Clubpoints are credited in The Club account.
- 8. The Club will award and credit the Tap & Go The Club Clubpoints Rebate and the 2%^ regular Clubpoints spending rebate as mentioned in clause 3 above to The Club membership account that has been used to complete the Eligible Transaction on The Club's Shopping & Rewards platform approximately 10 working days after all products and services in sales order are delivered.
- 9. If The Club Member cancels an Eligible Transaction or apply for refund for an Eligible Transaction during the Promotion Period, no Clubpoints will be earned or credited to The Club Member.
- 10. The Club may at anytime deduct any Clubpoints from any The Club Member's account under the following circumstances:
 - (a) incorrect crediting of Clubpoints to any The Club Member's account by The Club or any service providers;
 - (b) cancellation, reversal or refund of any relevant qualifying services or eligible spending by The Club Member;
 - (c) in the case of actual or suspected fraud; or
 - (d) any other scenarios as The Club sees fair and just in safeguarding the integrity of Clubpoints transactions.
- 11. In the event The Club Member has already redeemed/transferred the Clubpoints which they are not entitled to, The Club may:

- (a) charge The Club Member the full recommended retail price of the redeemed products/services;
- (b) charge The Club Member the transferred Clubpoints at the prevailing exchange ratio; or
- (c) exercise a combination of any of the above treatments.
- 12. Redemption of Clubpoints and all matters relating to The Club are subject to the Terms and Conditions of The Club which may be amended by The Club from time to time. For details, please visit https://www.theclub.com.hk/en/terms-and-conditions.html. Tap & Go shall not in any way be responsible or liable for any matters or dealings under The Club.
- 13. In circumstances of any system, server, connection failure, interruption, computer virus, network or technical error which causes or results in the miscalculation of Clubpoints of an The Club Member who has completed an Eligible Transaction on The Club Platform due to any reasons, The Club and Tap & Go shall not liable for any losses or compensation.
- 14. For any information and any timing in relation to this Promotion, the data collected, compiled or recorded by HKT Payment (defined below) and/or The Club shall be final and prevail. HKT Payment shall not be responsible for any delay, loss, error, indiscernibility of the information customers submit due to technical problems such as computers, communication tools, networks, or any other problems that are not within the reasonable control of HKT Payment.
- 15. Tap & Go is operated by HKT Payment Limited ("HKT Payment") (Stored Value Facilities Licence Number: SVF0002), and subject to its relevant terms and conditions. HKT Payment accepts no liability for the quality of or any other matters relating to goods, products and/or services provided by The Club. For any enquiries about Tap & Go, please visit www.tapngo.com.hk or call Tap & Go Service Hotline at 2888 0000. The Club is not the operator of Tap & Go. The Club makes no representation or warranty (including but not limited to the quality and/or applicability and/or availability) as to the Offer and/or services provided by or in relation to Tap & Go, and The Club accepts no liability for any matters arising from or in relation to the same.
- 16. The Club and/or HKT Payment reserve the right to vary or cancel this Offer and/or amend these Terms & Conditions at any time without notice.
- 17. This Offer is subject to Terms & Conditions by The Club (https://www.theclub.com.hk/en/terms-and-conditions.html), The Club's Shopping & Rewards (https://shop.theclub.com.hk/terms-and-conditions) and Tap & Go (https://www.tapngo.com.hk/eng/tnc.html).
- 18. In the event of discrepancy or inconsistency between the English and Chinese versions of these Terms & Conditions, the English version shall prevail. In the event of dispute, decisions made by The Club and/or HKT Payment will be final and binding.

^ The percentages of rebates in Clubpoints are calculated based on the Clubpoint conversion ratio when using "Spend Less with Clubpoint" function on The Club's <u>Shopping & Rewards</u> website (https://www.theclub.com.hk/shopping/en/discovery-page.html) and The Club App (currently 5 Clubpoints to HK\$1), which is subject to change from time to time without prior notice.

Tap & Go「拍住賞」-「額外 1%^ Club 積分消費回贈」條款及細則(「推廣」)

- 1. 此推廣由 2023 年 4 月 16 日至 2025 年 3 月 31 日 (「**推廣期**」)。The Club 及拍 住賞可隨時 自行決定更改推廣期的日期。
- 2. 若要合資格獲得此優惠,您必須是 The Club 的會員(「The Club 會員」),該會員 計劃由 Club HKT Limited(「The Club」)營運,並且必須於完成合資格交易(見以 下定義)前登入 The Club 會員帳戶。
- 3. The Club 會員凡於 The Club 的購物與獎賞網站 (https://www.theclub.com.hk/shopping/zh/discovery-page.html)的結帳頁面時,選擇以拍住賞付款服務(「拍住賞」)為付款方式,然後打開拍住賞 App 掃描專屬 二維碼或透過 The Club App 在結帳時點選拍住賞按鈕並使用拍住賞完成交易(「合資格交易」),每筆消費總額可於 The Club 會員計劃提供之基本 2%^ Club 積分消費回贈之上額外賺取 1%^ Club 積分消費回贈(「拍住賞 The Club Club 積分回贈」)並將由 The Club 提供(須遵守 The Club 的購物與獎賞網站上的條款及細則,網址為 https://shop.theclub.com.hk/terms-and-conditions)(「優惠」)。
- 4. 每筆消費總額不包括任何無效、取消、退款、退貨和/或換貨,也不包外括使用積分扣減價格功能扣減之價格、The Club 禮品卡或 Club Travel 電子現金券、購買 The Club 電子現金券或 Club Travel 電子現金券、回贈、其他折扣優惠及運費。
- 5. 此優惠不設最高回贈上限。享用此優惠的最低金額為單筆合資格交易淨值港幣 10 元。
- 6. 每筆合資格交易的拍住賞 The Club Club 積分回贈金額將四捨五入至下一個整數。
- 7. 一旦 Club 積分已存入 The Club 賬戶,拍住賞將不對與由 The Club 單獨提供的產品 或服務相關的任何事項負責,包括 Club 積分的處理、使用或兌換。
- 8. 上述條款 3 所述的拍住賞 The Club Club 積分回贈及基本 2%^ Club 積分消費回贈,會由 The Club 在訂單中所有的商品及服務交付後約 10 個工作天內存入到在 The Club 購物與獎賞平台上完成合資格交易所使用的有關 The Club 會員賬戶。
- 9. 如 The Club 會員於推廣期內取消合資格交易或為其申請退款,將不會獲取任何 Club 積分。
- 10. 在下列情況下,The Club 可隨時從任何 The Club 會員帳戶中扣除任何 Club 積分:
 - (a) The Club 或任何服務提供者錯誤計算 The Club 會員應獲取的 Club 積分;
 - (b) The Club 會員取消,撤銷或退還任何相關合資格服務或合資格的消費;
 - (c) 在實際或涉嫌欺詐的情況下; 或
 - (d) 任何 The Club 合理地確保會員正當地獲取 Club 積分的情況下。
- 11. 如果 The Club 會員已經兌換/轉移了不屬於該會員的 Club 積分,The Club 可:
 - (a) 向 The Club 會員收取已兌換產品/服務建議零售價的價值;
 - (b) 按照現行兌換率向 The Club 會員收取已轉移的 Club 積分的價值; 或
 - (c) 任何綜合上述的處理方法。
- 12. Club 積分之兌換及其有關事宜受 The Club 的相關條款及細則約束而 The Club 可不 時更改,詳情請參閱 https://www.theclub.com.hk/zh/terms-and-conditions.html。 拍住賞對有關 The Club 的任何事項或交易概不負責。
- 13. 在任何系統、伺服器、連接故障、中斷、電腦病毒、網絡或技術錯誤等情況下,因任何原因導致或引致已在 The Club 平台完成之合資格簽帳的 The Club 會員的 Club 積分計算錯誤,The Club 及拍住賞均不承擔任何損失或賠償責任。

- 14. 對於與此推廣有關的任何資料和任何時間,由 HKT Payment(定義見下文)和/或 The Club 收集、編制或記錄的數據應為最終數據並以其為準。 因電腦、通訊工具、 網絡等技術問題或任何其他不在 HKT Payment 合理控制範圍內的問題而導致客戶提交的信息出現延遲、丟失、錯誤、無法辨認等情況, HKT Payment 將不承擔任何責任。
- 15. 拍住賞由 HKT Payment Limited(「HKT Payment」)(儲值支付工具牌照號碼: SVF0002)營運,受相關條款及細則約束。HKT Payment 對 The Club 提供的貨品、產品及/或服務之質素或與其相關之任何其他事宜概不承擔任何責任。如對拍住賞有任何查詢,請瀏覽拍住賞網站 www.tapngo.com.hk 或致電拍住賞服務熱線 2888 0000。The Club 並非拍住賞之營運商。The Club 不會對此優惠及/或拍住賞所提供之任何設施及服務的質素及/或適用性及/或可用性作出任何陳述或保證,且 The Club 毋須就自此產生或與此相關的任何事宜負上任何責任。
- 16. The Club 及/或 HKT Payment 保留隨時更改或取消此優惠及/或修改本條款及細則 的權利, 恕不另行通知。
- 17. 本推廣受 The Club (https://www.theclub.com.hk/zh/terms-and-conditions.html), The Club 的購物與獎賞 (https://shop.theclub.com.hk/terms-and-conditions) 及拍住賞 (https://www.tapngo.com.hk/chi/tnc.html) 的條款及細則約束。
- 18. 本條款及細則的中英文版本如有任何差異,一概以英文版本為準。如有任何爭議, The Club 及/或 HKT Payment 將保留最終決定權。

^ Club 積分回贈的百分比和價值是根據 The Club 的購物與獎賞網站及 App 内之「積分 扣減價格功能」的 Club 積分兌換率(即每 5 Club 積分 = 港幣 1 元)。相關兌換率會不 時更改並不會另行通知。