



## Fraudulent WhatsApp Message Alert

**HKT (SEHK: 6823) – HONG KONG, [12 June 2023]** – The Tap & Go<sup>1</sup> mobile wallet by HKT Payment Limited would like to alert its customers and the general public to fraudulent WhatsApp messages purported to be sent from Tap & Go.

These WhatsApp messages are not related to Tap & Go services. We will never contact our customers via instant messaging channels and will never request passwords via such channels. Customers should not respond to these messages by clicking on any suspicious links, downloading any suspicious files or providing any personal information, including passwords or One Time Passwords (OTP).

Customers are advised to stay vigilant at all times. In the case of suspected fraud, please contact the Tap & Go customer hotline at +852 2888 0000 immediately.

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1. Tap & Go is operated by HKT Payment Limited (Stored Value Facility Licence Number: SVF0002) and is subject to its relevant terms and conditions.

### About HKT

HKT is a technology, media, and telecommunication leader with more than 150 years of history in Hong Kong. As the city's true 5G provider, HKT connects businesses and people locally and globally. Our end-to-end enterprise solutions make us a market-leading digital transformation partner of choice for businesses; whereas our comprehensive mobile communication and smart living offerings enrich people's lives and cater for their diverse needs for work, entertainment, education, well-being, and even a sustainable low-carbon lifestyle. Together with our digital ventures which support digital economy development and help connect Hong Kong to the world as an international financial centre, HKT endeavours to contribute to smart city development and help our community tech forward.

For more information, please visit [www.hkt.com](http://www.hkt.com).  
LinkedIn: [linkedin.com/company/hkt](https://www.linkedin.com/company/hkt)

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Stored Value Facilities Licence Number: SVF0002

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