Get ready for receiving a new round of the Government's Consumption Vouchers Video

SUPER: Tap & Go logo

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Designation of Tap & Go as the stored value facility account for receiving the consumption voucher under Consumption Voucher Scheme ("Consumption Voucher") provided by HKSAR Government ("Government") is subject to the relevant Terms and Conditions of Tap & Go (https://www.tapngo.com.hk/eng/cvs_tnc.html), the Government Consumption Voucher Scheme

(https://www.consumptionvoucher.gov.hk/en/index.html) and the approvals, actions and decisions of the Government.

Terms and conditions apply. Tap & Go is operated by HKT Payment Limited (Stored Value Facilities Licence No. SVF0002).

NARRATOR: Get ready for receiving a new round of the Government's Consumption Vouchers.

SUPER: Tap & Go app icon

Simulated screen contents are for reference only.

NARRATOR: Download the Tap & Go app and log into your Tap & Go account in advance.

SUPER: Simulated screen contents are for reference only.

NARRATOR: In case you've forgotten your password, simply tap "Forgot PIN".

SUPER: Simulated screen contents are for reference only.

NARRATOR: You can follow the instructions to pick the best method to reset your password. After

you've logged in, tap the banner for the Government's Consumption Voucher Scheme. Your account is up and running if you can access the Government's Consumption

Voucher Scheme page.

SUPER: Simulated screen contents are for reference only.

NARRATOR: The validity period of the Government's Consumption Vouchers will be displayed on this

page.

SUPER: Simulated screen contents are for reference only.

NARRATOR: Your spending preferences matter. The new round of the Government's Consumption

Vouchers will be disbursed to your accounts based on how you've spent the last round of the 2000-Hong-Kong-dollar Government's Consumption Vouchers issued in August or

September of 2021.

SUPER: Simulated screen contents are for reference only.

NARRATOR: If you've spent all 2000-Hong-Kong-dollar worth of Government's Consumption

Vouchers by Mastercard card, we'll disburse the new round of Consumption Vouchers,

worth HK\$5,000, entirely to your Mastercard account.

SUPER: Simulated screen contents are for reference only.

NARRATOR: If you've spent all your 2000-Hong-Kong-dollar worth of Government's Consumption

Vouchers by UnionPay card, we'll disburse the new round of Consumption Vouchers,

worth HK\$5,000, entirely to your UnionPay account.

SUPER: Simulated screen contents are for reference only.

NARRATOR: If you've spent your 2000-Hong-Kong-dollar worth of Government's Consumption

Vouchers by Mastercard and UnionPay card, we'll split the new round of Consumption Vouchers, worth HK\$5,000, evenly between your Mastercard and UnionPay accounts.

SUPER: Apple Wallet icon Google Pay icon HUAWEI Wallet icon

Simulated screen contents are for reference only.

NARRATOR: Please keep the virtual Mastercard card or UnionPay card in your Apple Wallet, Google

Pay, or Huawei Wallet. You'll reuse the same virtual cards from last round. The expiration date and CVC2/CVV security code will be updated automatically.

SUPER: Simulated screen contents are for reference only.

NARRATOR: If you need to add a card again, tap the Mastercard or UnionPay icon on the

Government's Consumption Voucher Scheme page. Tap the virtual Mastercard card or

virtual UnionPay card.

SUPER: Simulated screen contents are for reference only.

NARRATOR: Enter password.

SUPER: Simulated screen contents are for reference only.

NARRATOR: And follow the instructions on Apple Wallet, Google Pay, or Huawei Wallet to enter 16-

digit card number, expiration date and CVC2/CVV security code to complete the process.

SUPER: UnionPay app icon

Simulated screen contents are for reference only.

NARRATOR: If you've added card to the UnionPay app for the last round of the Government's

Consumption Vouchers, you'll have to add the card again as the UnionPay app doesn't

automatically update your card information.

SUPER: Simulated screen contents are for reference only.

NARRATOR: Last reminder, to keep your account safe, you're required to enter password before accessing the virtual card's information. Be sure to reset your password in advance if necessary.

SUPER: Tap & Go logo

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