## Re-login Tap & Go Video

SUPER: Tap & Go logo

Re-login Tap & Go

Terms and conditions apply. Tap & Go is operated by HKT Payment Limited (Stored Value Facilities Licence No. SVF0002).

NARRATOR: Logging in to your Tap & Go again.

SUPER: App Store logo Google Play logo

NARRATOR: In case you've deleted Tap & Go, simply visit App Store or Google Play to redownload it.

SUPER: Tap & Go logo

- NARRATOR: Open the app after your download finishes.
- SUPER: Screen contents are for reference only.
- NARRATOR: Keep swiping left until you reach the last screen and tap "Get Started".
- SUPER: Screen contents are for reference only.
- NARRATOR: By tapping "I Agree", you've agreed to the privacy statement and terms and conditions.
- SUPER: Screen contents are for reference only.
- NARRATOR: Enter your registered mobile number, and click "I already have a Tap & Go account".
- SUPER: Screen contents are for reference only.
- NARRATOR: You'll receive a SMS with your One-Time Password.
- SUPER: Screen contents are for reference only.
- NARRATOR: Enter the One-Time Password.
- SUPER: Screen contents are for reference only.
- NARRATOR: Enter the 6-digits PIN you used for your Tap & Go account and tap "OK".
- SUPER: Screen contents are for reference only.
- NARRATOR: You've successfully logged in to your Tap & Go account.
- SUPER: Screen contents are for reference only.

NARRATOR: If you've forgot your PIN, simply Tap "Forget PIN", and reset it via your email address, on our website, or customer service hotline

## SUPER: Tap & Go logo

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