

## Top up your Consumption Voucher Scheme account Video

SUPER:

Tap & Go logo

Top up Consumption Voucher Scheme account

Terms and conditions apply. Tap & Go is operated by HKT Payment Limited (Stored Value Facilities Licence No. SVF0002).

NARRATOR:

Top up your Consumption Voucher Scheme account.

SUPER:

Simulated screen contents are for reference only.

NARRATOR:

First, top up your Tap & Go primary account and ensure you have sufficient funds to transfer to your Consumption Voucher Scheme account.

SUPER:

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NARRATOR:

Tap the “Top-Up” icon on Tap & Go app’s homepage.

SUPER:

Simulated screen contents are for reference only.

NARRATOR:

Select “Bank App (FPS)” to top up your account.

SUPER:

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NARRATOR:

If your Tap & Go account belongs to the Lite tier, your top-up amount will go directly to the default receiving account. If your Tap & Go account belongs to the Plus or Pro tier, please select Mastercard® account as your receiving account.

SUPER:

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NARRATOR:

Tap this space to enter your top-up amount.

SUPER:

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NARRATOR:

You can select a top-up amount from the preset options or input your preferred amount

SUPER:

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NARRATOR:

Tap the arrow on the right to continue. Then tap “Next”.

SUPER:

This top-up feature is currently only supported by the banking applications of HSBC, Hang Seng Bank, Bank of China (Hong Kong), Standard Chartered Bank (Hong Kong), Citi Bank (Hong Kong), The Bank of East Asia, DBS Bank (Hong Kong) and Fusion Bank. The above bank list is for reference only and not exhaustive. Updated information will be published from time to time.

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NARRATOR: Pick your preferred e-banking app to top up.

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NARRATOR: Log into your e-banking account according to the instructions on the e-banking app.

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NARRATOR: Confirm your top-up amount and follow the instructions in the e-banking app to complete transfer.

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NARRATOR: Return to Tap & Go app and tap "OK".

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NARRATOR: Tap the "Consumption Voucher" icon on Tap & Go app's homepage to enter your Consumption Voucher Scheme account.

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NARRATOR: Tap "Top up consumption voucher", enter the amount to be transferred to your Consumption Voucher Scheme account.

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NARRATOR: And pick Mastercard or UnionPay as your receiving account, Tap "OK".

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NARRATOR: During each instalment of the Consumption Voucher Scheme, you'll have a chance to top up your Consumption Voucher Scheme account with a maximum of \$3,000 Hong Kong dollars. Suppose you haven't used up your top-up amount after the Government's Consumption Vouchers expire, the remaining top-up amount will be automatically transferred to your Tap & Go primary account.

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NARRATOR: Tap "OK", and it's done.