Part A: Installation and activation

1. Install and activate Tap & Go wallet

- Search **'**Tap & Go' at App Store or Google Play^{TM} and install the application.
- Tap **'**Agree' to accept terms and conditions.
- Enter your mobile number with country code and choose **'**New Account**'.**
- Enter the 6-digit one-time password that you will receive through SMS and tap **'**OK'**.**
- Decide your 6-digit PIN and enter.
- Choose your nationality
- Upload your identification document. Skip this step if your document is not ready.
- Your Tap & Go wallet is ready.

2. Add a Tap & Go Card to your Tap & Go wallet

- Go to 'Menu'.
- Choose 'Card Info'.
- Choose "'Add Tap & Go Card'.
- Tap 'Agree' to accept Terms and Conditions.
- Scan the QR code on the back of your Tap & Go Card.
- Enter your PIN.
- Enter your HKID number.
- Your card is added.

3. Submit your identity document

- Go to 'Menu'.
- Choose 'Card Info'.
- Choose "Account Upgrade".
- Choose your nationality.
- Upload your identification document.
- Upload complete.